

Dr Nikki James, DEd, MBA, BSc, JP

Northeastern University

EDUCATION

2021	Doctor of Education	Experiential Learning & Learning Analytics The University of Liverpool Liverpool, UK
2013	Graduate Certificate	Learning & Teaching Charles Sturt University Albury, Australia
2010	Masters of Business Administration	Leadership & Entrepreneurship Charles Sturt University Albury, Australia
2009	Social Entrepreneur Fellowship	Social Innovation School for Social Entrepreneurs Sydney, Australia
2005	Certificate IV in Ministry	Youth Leadership Hillsong International Leadership College Sydney, Australia
2002	Bachelor of Health Science	Human Movement Australian Catholic University Sydney, Australia

EMPLOYMENT

Northeastern University	2020 – present
Research Associate, Lowell Institute School Affiliated Faculty, Center for the Future of Higher Education and Talent Strategy	
Practera	2014 - 2020
Vice President of Learning Director of Learning & Experience Director of Programs & Design Instructional Designer	

Torrens University	2011 – 2017
Teaching Professor, Torrens School of Business	
Teaching Professor, APM School of Business	
Instructional Designer	
Charles Sturt University	2013 – 2015
Adjunct Professor, School of Business	
NSW Department of Transport	2014
Instructional Designer, Department of Organizational Development	
The University of New South Wales	2009 - 2011
Director of Student Development	
St Vincent de Paul Society	2006 – 2009
Department Manager – Youth & Young Adults	
Coordinator – Youth & Young Adults	

HONORS, DISTINCTIONS & PATENTS

2021	Early Career Researcher International Society of Learning Sciences
2020	Industry Fellow Northeastern University Centre for The Future of Higher Education and Talent Strategy
	Higher Education Advisor The Carey Institute for Global Good Center for Learning in Practice
2017	A system and a method for monitoring progress of a learning through an experiential learning cycle. eu WO2017004670A1
2015	Charles Sturt University Business School Excellence in Teaching Award (MGT501: Management & Leadership Theory)
2012	Highly Commended NSW Volunteer of the Year

REVIEWER

- International Society of Learning Sciences Annual Meeting, 2021
- American Society of Engineering Education Conference, 2021
- National Society of Experiential Education Conference, 2019 – 2021
- TechTrends, 2020
- Higher Learning Research Communication, 2020
- Journal of Experiential Learning & Teaching in Higher Education, 2020 - 2021

PROFESSIONAL & BOARD SERVICE

- Carey Institute for Global Good, Affiliate
- The Institute for Experiential Learning, Affiliate
- The National Society for Experiential Education, Conference Committee

INVITED TALKS & PANELS

- “Emerging technology can supercharge your practice, but first you have to navigate the implementation minefield.” New England Association for Cooperative Education and Field Experience, 2021
- “Empowering Adult Online Learning: Exploring Theory and Best Practices” Harvard Extension School, 2020
- “The battle between real-world experience and academic learning outcomes.” Cooperative education & internship Association [Professional Development Workshop](#), 2020
- “[Engaging the Field Using Praxera, A Learning Management System for Practice-Based Teaching and Learning.](#)” Boston Medical Center’s Educator’s Collaborative Lunch, 2020.
- “[What Makes the EdTech Ecosystem “Down Under” So Fertile?](#)”. ASU/GSV Conference, 2020
- “International Opportunities: Where in the World Can Your Company Go?” Education Business Summit 2018
- “Entrepreneur Breakout: Envisioning Work and Pathways to Work.” Learn Launch Investors & Channels Summit 2018

TEACHING ACTIVITIES

Northeastern University Courses Taught and Developed

2021 *Implementing work-based learning into a new educational context*
[Developed]

The University of Sydney Courses Taught and Developed

2014 - 2017 *Innovation & Teamwork [Developed]*
Master of Management & Master of Commerce

Queensland University of Technology Courses Taught and Developed

2015 – 2017 NEXT Innovation Accelerator – Experiential Program Deloitte [Developed]
Bachelor of Business
2015 – 2017 Asian Century Growth Initiative – Experiential Program with EY
[Developed]
Master of Management

Torrens University Courses Taught and Developed

2014 – 2017 Management & Leadership
Master of Management
2011 – 2017 Corporate Social Responsibility, Team Development, Marketing
Principles, Management Principles, Human Resource Management,
Learning & Development Project Management
Master of Management & Bachelor of Management

Charles Sturt University Courses Taught and Developed

2015 Strategic Management [Capstone]
Master of Management
2013 – 2015 Management Principles
Master of Management
2014 Organizational Behavior
Master of Management

LEARNING TECHNOLOGY PROJECTS

2020 – present [“Virtual Internships”](#) – Community College, Career and Technical
Education students and youth employees from Summer Youth
Employment Programs will have the opportunity to explore careers,
develop non-academic skills and apply the technical skills they are
learning in the classroom to the real-world.
2017 [Patent eu WO2017004670A1](#) - A system and a method for monitoring
progress of a learner through an experiential learning cycle.

RESEARCH ACTIVITIES

- 2014 – present Technology enabled categorization of learners for improved support in experiential learning. [Research Gate](#)
- 2019 – present Broadening Participation in Experiential Learning Opportunities to Enhance Learner Engagement and Develop In-Demand Professional Skills Funded by the **National Science Foundation**. [Award # 1725941](#)
- 2020 – present Higher Education Digital Pedagogies for Inclusive Teaching and Learning. [The Carey Institute for Global Good](#) Funded by Open Society Foundations

PUBLICATIONS

Peer-Reviewed Journals

1. **James N**, Humez A & Laufenburg P. (2020). [Technology to Scaffold Experiential Learning](#). TechTrends, 64, 636-645. <https://doi.org/10.1007/s11528-020-00515-2>

Conference Presentations and Proceedings

1. Jona, K., & **James, N.** (2021, accepted). Introducing outside experts into the classroom activity system in a work-based learning implementation: The mediating impact of instructor beliefs and perspectives on the learner experience [Conference Poster]. ISLS Annual Meeting 2021, Bochum, Germany.
2. **James N.** (2021, accepted). Aggregating learning theory and learning analytics to improve experiential learning teaching and learning [Early Career Researcher]. ISLS Annual Meeting 2021, Bochum, Germany.
3. **James N.** (2021, accepted). Using system thinking models to embed technology into experiential learning [Conference Presentation]. National Society for Experiential Learning Conference. Orlando, FL, USA.
4. Penczak, H. & **James, N.** (2021, accepted). Bringing work home: A framework for virtual work-based learning. National Society for Experiential Learning Conference. Orlando, FL, USA.
5. Jona, K. & **James, N.** (2021, accepted). To what extent does designing educational interventions for equity and access also make them more resilient to disruption? [Conference Paper] Pandemic Pedagogy Research Symposium. 2021.
6. Ekstedt, L., **James, N.**, Jona, K., White, E., Fleetwood, J., & Paja, S. (2021, accepted). InternSHIFT: Accelerating opportunity through disruption [Conference Paper]. American Society for Engineering Education (ASEE) Annual Conference & Exposition. Long Beach, CA, USA.
7. Santos, F., Mello, A., & **James, N.** (2021). Virtual Gemba Analytics for Experiential Learning [conference poster]. Learning Analytics and Knowledge Conference (LAK2021). Online.

8. Penczak, H. & **James, N.** (2021). [Best practices & innovative models for work-based learning](#) [conference presentation]. Illinois 60by25 Network Conference.
9. Penczak, H. & **James, N.** (2021). [Bringing work home: A framework for virtual work-based learning](#). [Conference Presentation]. IACTE Annual Conference.
10. **James, N.**, Jona, K., Kebede, A., Kemp, N., & Miller, E. (2020b, October 16). Broadening participation in experiential learning using technology [Conference Presentation]. MCCC 26th Annual Technology and Learning Conference, Blue Bell, PA, United States. <https://www.mc3.edu/for-the-community/personal-enrichment/technology-conference/conference-day-information>
11. **James N.** Learning Analytics to Support Experiential Learning. *Experiential Learning & Teaching in Higher Education*, 3(3), 24 – 31.
12. **James N.** [Learning Analytics to support Experiential Learning and 21st Century Skill Development](#). National Society of Experiential Learning Conference 2020
13. Joksimovic, S, Marshall, R, Kovanovic, V, Ladjal, D, **James, N** & Pardo, A. (2020) [The importance of metacognitive regulation for work integrated learning](#). Australian Cooperative Education Network Conference.
14. Peterson. & **James N.** Using technology to develop learner flexibility in preparation for experiential learning. National Society of Experiential Learning Conference 2020
15. **James N.** Build real-world projects into your curriculum to help students develop their 21st Century Skills. Academy of Management Conference 2020
16. **James N.** Learning analytics to support experiential learning and 21st Century Skill development. NAFSA Research Symposium 2020
17. **James N.** [Help students link business outcomes to the SDG's using an experiential business project](#). PRME Northeast 2020
18. **James N.** Using analytics for improved support in experiential learning. IMS Learning Impact Leadership Institute 2020
19. Wolff J, **James N**, Pieciak R. Assessment of the Assessment: Data Analytics to Improve the Quality and Value of Educational Assessments. Boston University 5th Assessment Symposium 2019
20. Humez A, **James N.** Practera: An online platform to support and scaffold experiential learning. Connected Learning Summit 2019
21. McKenna B, **James N.** Implementing technology to enable scale in internship and work experience programs. National Society for Experiential Education Conference 2019
22. **James N**, Humez A. Using technology to scaffold experiential learning programs based on student skill level. National Society for Experiential Education Conference 2019
23. **James N.** Using Real-time learning analytics in experiential learning. World Association for Cooperative Education Conference 2019
24. **James N**, Kovanovic V, Marshall, R, Joksimovic, S, Pardo, A. (2018) [Examining the value of learning analytics for supporting work-integrated learning](#).
25. Greece J, Wolff J, **James N**, Marian D. Technology Enabled Development of Team, Management and Leadership Skills for Practice-based Learning. American Public Health Association Annual Conference, 2018.
26. Greece J, Wolff J, **James N**, Varsovia M, Gersten Z. Practera, A Learning Management System for Practice-Based Teaching and Learning. John McCahan Medical Campus Education Day, Boston University Medical Campus, 2018.

27. **James N**, Wolff J, Greece JA. (2018b) Beyond Theory: Adaptive Learning Using Peer Feedback to Build Leadership Skills. The Learning Impact Leadership Institute, 2018.
28. Greece JA, Wolff J, **James N**, Marian D, Ruukel R. Beyond Classrooms: Breakthrough Technology for Practice-Based Teaching. Boston University Annual Assessment Symposium, 2018.
29. **James N**. Beyond Theory: Adaptive Learning Using Peer Feedback to Build Leadership Skills. IMS Learning Impact Leadership Institute 2018
30. **James N**. Facilitating Innovation Learning. ISPIM Innovation Forum 2018

Other Publications and Reports

1. Leese B & James N. Effective Experiential Learning [Available at <https://practera.com/experiential-learning/>]

OTHER SERVICE ACTIVITIES

Community Service Activities

2020	Affiliate The Institute for Experiential Learning
2012	Marketing & Social Enterprise Strategy. Kigamboni Community Centre Dar es Salaam, Tanzania
2011 – 2015	Business Mentor. Club Kidpreneur Foundation Sydney, Australia
2011 – 2014	Leadership Coach. Lucca Leadership Sydney, Australia
2011 – 2012	President, Invisible Children (Australia) Sydney, Australia
2010 – 2014	Founder & President, The Epicenter Sydney, Australia
2010 – 2013	President, Moniker Group (Australia) Sydney, Australia